

The guide to Arrow Northern Europe's BUSINESS CENTRE

First of all welcome to the new and improved Business Centre! This new Business Centre combines all the best features from the two previous business centres and adds some new. There are also changes in the layout of the pages, the new design aims to simplify your work with the Business Centre and make the information more accessible.

This document will guide you through the new design and all the new features that are within the website. So lets get right to it.

How to login

In the login box on the right-hand side of the page, below the picture you enter the country you are in and the other data that has been supplied by your sales contact at Arrow. If you don't have any login information ask your sales contact at Arrow or send a mail to BC@arrowuk.com. After you have entered all information please press the "submit" button.

Login

Country :

Customer No. :

UserName :

Password :

[Customer registration](#)

Front page

Once you have logged-in you will be presented with the main page where you can either search for new products or view your existing documents.

Product search

Your existing documents

Your data and selected currency

PRODUCT SEARCH

Search on:

PRODUCT MENU

- ▶ ALLIANCE PEMCO
- ▶ ALLIANCE SEMI
- ▶ ASIC/PLD
- ▶ CARBAGE
- ▶ CAW
- ▶ COMMUNICATION
- ▶ CONNECTORS
- ▶ CONNECTORS/CAW
- ▶ CONSUMER
- ▶ CONTROLLER
- ▶ COP
- ▶ DIODE
- ▶ DISCRETE
- ▶ DISPLAY
- ▶ DSP
- ▶ EMPCO

PartNo **Cus PartNo** **Description** **Mfr** **Segment** **Family** **ROH** **Buffer** **Stock** **Shop**

(K1461AA) K1561AAAA		EMEC Switc...	ARCOLEEC	EMEC	Switches	RCP		0	
(TP04R4E03Y)			CANNON.COM			UDF		0	
0 + 0 SA			FISCHER	EMEC	Heat sinks	RCP		0	
0+14-SA KOHO/KOH14		ENDPLATE ...	FISCHER	EMEC	CABINETS AND BOXES	RCP		0	
0.15MF/1000VCC			ETRI			UDF		0	
0.15MF/630VCC			ETRI			UDF		0	
0.1MF/630VCC			ETRI			UDF		0	
0.20MM DIA.500G RL (1850 METRE)		BS6811 SE...	ESCABLE	PEMCO		UDF		0	
0.224MM DIA.500G RL (1430 METRE)		BS6811 SE...	ESCABLE	PEMCO		UDF		0	
0.22MF/1000VCC			ETRI			UDF		0	

Customer Info / Shop Cart

Customer :
CusNo : 100320
Cur : SEK

Your shop cart is empty...

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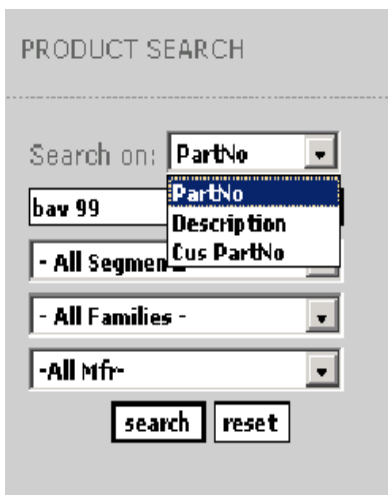
Before you get started

Selecting Currency

The first step when placing an order is to decide which currency you would like to purchase in. All prices will be recalculated to the currency you select using the latest currency rate. You chose the currency in the right-hand side of the screen, and you can place the order in any of the currencies that has been set-up for your account.



Product search



The Business Centre website contains a powerful search engine where you can search in several ways. The product search is on the left-hand side of the screen, below the Arrow logo. The first step is to decide on what to search you need. There are three search options, the supplier's part number, your part number if you have one set-up or a description of the product that you require. The result of the search is displayed in the large central frame, where you can see information such as part number, your part number if you have one set-up, a description, manufacturer, segment, family, ROHS status, buffers if you have buffers set-up and free stock. You can also see a green shopping cart, press that and you will see the product details. (Products details are explained in more detail on the next page.

PRODUCT SEARCH

Search on: **Description**

Quad 2-Input NOR SO-14

LOGIC

- All Families -

-All Mfr-

search reset

PRODUCT MENU

- ▶ ALLIANCE PEMCO
- ▶ ALLIANCE SEMI
- ▶ ASIC/PLD
- ▶ CARBAGE
- ▶ CAW
- ▶ COMMUNICATION
- ▶ CONNECTORS
- ▶ CONNECTORS/CAW
- ▶ CONSUMER
- ▶ CONTROLLER
- ▶ COP
- ▶ DIODE
- ▶ DISCRETE
- ▶ DISPLAY
- ▶ DSP
- ▶ EMI/EMC

Arrow Northern Europe welcomes you to our new and improved Business Centre.

This site offers a whole range of new features, providing a user friendly and secure way of doing business with Arrow. These features include full order-book and forecast view, track-and-trace to courier, detailed parts search, shipment overview, current quotations, file downloads, on hand stock check, lead-time and RoHS status plus many other improvements.

As an Arrow customer you can now enjoy all the benefits the 'new and improved' Business Centre has to offer.

We are sure you will enjoy our new Business Centre and we look forward to welcoming you to the site in the very near future.

The Business Centre user guide can be downloaded in .pdf format by clicking here.

New Users – please contact your local Sales Office to request a User Name and Password. Or alternatively email bchelp@arrowuk.com to request set up.

Sales Support – please contact your local sales office. Technical Support please contact bchelp@arrowuk.com or your local Supply Chain Solutions Manager.

NB. The web pages for the old UK and Nordic Business centres will no longer be in use as from 1st April. Please use www.arrowne.com/businesscentre for all your future requirements.

PartNo	Cus PartNo	Description	Mfr	Segment	Family	ROH	Buffer	Stock	Shop
74HC02D.652		Quad 2-In...	PHIL.SEMI	LOGIC	CMOS	ORG		3073	
74HC02D.653		Quad 2-In...	PHIL.SEMI	LOGIC	CMOS	ORG		42500	
74LV02D.118		QUAD 2 IN...	PHIL.SEMI	LOGIC	ADVANCED CMOS	UDF		25000	
74LV02D.118		QUAD 2 IN...	PHIL.SEMI	LOGIC	ADVANCED CMOS	RCW		0	
HCF4001BM1	317310030	Quad 2-In...	ST	LOGIC	CMOS	ORG		0	
HEF4001BT.652	317310030	Quad 2-In...	PHIL.SEMI	LOGIC	CMOS	ORG		7291	
HEF4001BT.653		Quad 2-In...	PHIL.SEMI	LOGIC	CMOS	ORG		180000	
SN74ALS33AD		Quad 2-In...	TEXAS	LOGIC	BIPOLAR	RCP		0	
SN74AS02D		Quad 2-In...	TEXAS	LOGIC	BIPOLAR	RCP		0	
SN74AS02DR		Quad 2-In...	TEXAS	LOGIC	BIPOLAR	RCP		0	
SN74F02D		Quad 2-In...	TEXAS	LOGIC	BIPOLAR	RCP		0	

Customer Info / Shop Cart

r :TAC AB

UusNo :10325

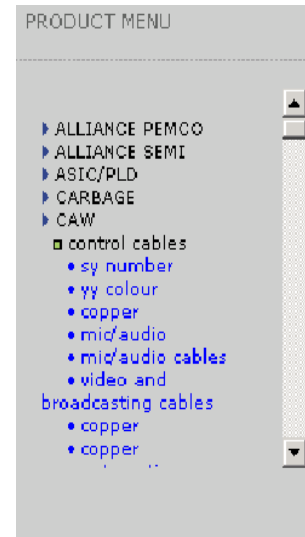
Cur :SEK

Your shop cart is empty...

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Product menu search

Another option is to use the Product Menu where you can "surf" your way to the part that you need. Firstly, scroll to the segment of components, click on the segment and all families within that segment will be shown and the central screen will update to contain all the parts that are within that family. Click on the family and all sub-families will be shown in blue, you can then click on the sub-families to show more specific parts. Please note that not all families have sub-families.



Detailed product information



Once you have found the part you are looking for you can either press the green button to place an order or you can click on the part number (shown in blue) and then you will get all the product details like package, pack quantity and RoHS in an easy-to-read format. If you want to place the order first make sure that you have entered the right quantity in the quantity field. If the pack size is not correct a sales person from Arrow will contact you to amend the order. After that you can press the green shopping button to add the item to your shopping cart.

ProductDetails

Product Details

PartNo :BAV99LT1	Mfr :ONSEMI
Description :SOT23 DUAL DIODE O	Segment :DISCRETE
Cus PartNo :	Family :DIODE
StockInfo :410000	BufferFlag :
Weight :	Package :TAPE/REEL
Roh :Original leaded part	PackQty :3000

Order Item

Qty :  **Price/SEK** : 0,6499 guided price **Amount/SEK** :0,65 

[back](#)

Your shopping Cart

On the left hand side of the central page there is a box called "shopping cart". In the shopping cart you can see how many articles you have placed there and the total sum of all items in the cart. To view and finalise the order press, "view shopping cart".

Shopping Cart

Customer CusNo.

Content :1 item(s)
Sum :5119.59/SEK

[View Shopping Cart](#)

Placing the Order

Once you have pressed "view shopping cart" link, you will be transferred to your shopping cart where all your selected parts are placed. This screen needs a few inputs from you to complete your order. The first step is to select the delivery address; you can do this by clicking on the arrow on the left-side of the central screen, and selecting the address where you would like the goods to be sent to. You can only send to addresses that have been set-up together with Arrow. The invoice address will always be the same.

By default your name will be in the reference field but you can change it if you wish. You can also add your order number, which will remain constant through to the delivery. If you do not change the request date the goods will be set out as soon as possible. By clicking on the small calendar icon a larger calendar will appear. If you need to cancel the order you can do so by pressing the icon shaped like a waste-bag, after a few seconds a message will state that the order has been cancelled. Once you have completed the order please click on the confirmation button and the order will be transferred to Arrow's application system.

Your Shopping Cart

Invoice Information				Shipping Address			
Name	:	TAC AB	Name	:	TAC AB		
Department	:		Department	:			
Street	:	FABRIKSVÆGEN 1	Street	:	FABRIKSVÆGEN 1		
Postal Address	:		Postal Address	:			
Post Office	:	137 00 VÆSTERHANINGE	Post Office	:	137 00		
Country	:	SVERIGE	Country	:	SVERIGE		

Additional Customer information	
YourRef	: DEMO
YourNo	: 23478BB

PartNo	Description	Mfr	Req	Delete	Price/SEK	Qty	Amount/SEK	
74HC02D.652	Q	INTL SEM			guided price	1.22396	1140	1395.32

Select Date

februar mars 2005 april

ma	ti	on	to	fr	lø	sø
28	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3
4	5	6	7	8	9	10

Pager

Sum: 1395.32

Sample Orders

You can place a sample order by entering an order with zero quantity and in the "YourNo" field enter the word "SAMPLE" and the quantity required.

What happens then?

Once you have pressed the confirmation button the order will enter Arrow's application system (rambase) and Arrow's sales staff will start to process the order. If there are any problems someone from the Arrow sales team will contact you to discuss the issue, otherwise Arrow will send your order response confirming the order details.